**PATENT** S/N 10/047,446

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Max Copperman et al. Examiner:

Neveen Abel-Jalil

Serial No.:

10/047,446

Group Art Unit:

2165

Filed:

January 14, 2002

Docket:

1546.015US1

Title:

EFFICIENT AND COST-EFFECTIVE CONTENT PROVIDER FOR

CUSTOMER RELATIONSHIP MANAGEMENT (CRM) OR OTHER

**APPLICATIONS** 

## SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

MS Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

In compliance with the duty imposed by 37 C.F.R. § 1.56, and in accordance with 37 C.F.R. §§ 1.97 et. seq., the enclosed materials are brought to the attention of the Examiner for consideration in connection with the above-identified patent application. Applicants respectfully request that this Supplemental Information Disclosure Statement be entered and the documents listed on the attached Form 1449 be considered by the Examiner and made of record. Pursuant to the provisions of MPEP 609. Applicants request that a copy of the 1449 form, initialed as being considered by the Examiner, be returned to the Applicants with the next official communication.

Pursuant to 37 C.F.R. §1.97(c)(2), Applicants hereby authorize the Commissoner to charge the fee of \$180.00 as set forth in 37 C.F.R. \$1.17(p), to Deposit Account No. 19-0743. Please charge any additional fees or credit any overpayment to Deposit Account No. 19-0743.

Filing Date: January 14, 2002

Title: EFFICIENT AND COST-EFFECTIVE CONTENT PROVIDER FOR CUSTOMER RELATIONSHIP MANAGEMENT (CRM)

OR OTHER APPLICATIONS

Pursuant to 37 C.F.R. 1.98(a)(2), Applicant believes that copies of cited U.S. Patents and Published Applications are no longer required to be provided to the Office. Notification of this change was provided in the United States Patent and Trademark Office OG Notices dated October 12, 2004. Thus, Applicant has not included copies of any US Patents or Published Applications cited with this submission. Should the Office require copies to be provided, Applicant respectfully requests that notice of such requirement be directed to Applicant's below-signed representative. Applicant acknowledges the requirement to submit copies of foreign patent documents and non-patent literature in accordance with 37 C.F.R. 1.98(a)(2).

The Examiner is invited to contact the Applicants' Representative at the below-listed telephone number if there are any questions regarding this communication.

Respectfully submitted,

MAX COPPERMAN ET AL.

By their Representatives,

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By

Date	丁.	با	3	2006
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CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being filed using the USRIO's electronic filing system EFS-Web, and is addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this day of July, 2006.

JUDY DENT

Name

Signature /

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Complete if Known Substitute for form 1449A/PTO Complete if Known INFORMATION DISCLOSURE **Application Number** 10/047,446 STATEMENT BY APPLICANT January 14, 2002 **Filing Date** (Use as many sheets as necessary) Copperman, Max **First Named Inventor Group Art Unit** 2165 Abel-Jalil, Neveen **Examiner Name** Attorney Docket No: 1546.015US1 Sheet 1 of 1

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OTHER DOCUMENTS NON PATENT LITERATURE DOCUMENTS			
Examiner Initials*	Cite No <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, Journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T²